

# ARE YOU ARE NEW INTERNATIONAL COMMISSIONING/SERVICE ENGINEER?

We are looking for you!

If you are passionate about delivering exceptional service, thrive in a dynamic environment, and want to contribute to the success of industry-leading projects, we encourage you to apply for this exciting opportunity at EAE Solutions



## International Commissioning/Service Engineer

As an International Commissioning/Service Engineer at EAE Solutions, you will play a crucial role in ensuring the successful implementation, maintenance, and support of our cutting-edge sorting systems across the globe. You'll be part of a dynamic team that delivers exceptional service to our clients, enabling them to optimize their intralogistics operations.

### Your position:

- **On-Site Support:**
  - Travel extensively (approximately 80% of the time) to client sites worldwide for system installation, commissioning, troubleshooting, and maintenance.
  - Collaborate with cross-functional teams, including project managers, technicians, and customers, to ensure seamless system integration.
- **PLC Programming:**
  - Possess in-depth knowledge of **PLC (Programmable Logic Controller)** programming, specifically tailored for intralogistics systems.
  - Develop, modify, and debug PLC code to optimize system performance, enhance functionality, and address client-specific requirements.
- **Software Configuration:**
  - Configure and customize software components of our sorting systems to meet client needs.
  - Collaborate with software development teams to implement enhancements and updates.
- **Technical Expertise:**
  - Conduct system diagnostics, identify issues, and implement corrective actions promptly.
  - Provide technical training to clients and internal teams on system operation, maintenance, and troubleshooting.
- **Documentation and Reporting:**
  - Maintain accurate records of on-site activities, including service reports, spare parts usage, and system modifications.
  - Collaborate with project managers to update project documentation and ensure compliance with industry standards.
- **Customer Relationship Management:**
  - Foster strong relationships with clients by delivering exceptional service and exceeding their expectations.
  - Act as a point of contact for technical inquiries, ensuring timely responses and effective solutions.
- **Continuous Improvement:**
  - Stay abreast of industry trends, technological advancements, and best practices related to intralogistics and sorting systems.
  - Propose enhancements to existing systems and contribute to product development based on customer feedback.

### The ideal candidate:

- Bachelor's degree in Electrical Engineering, Mechatronics, or a related field.
- **Minimum of 3 years** of experience in field service engineering, preferably in the intralogistics industry.
- Proficiency in PLC programming (Siemens, or similar platforms).
- Strong problem-solving skills and the ability to work independently in diverse cultural environments.
- Excellent communication skills in English (additional languages are a plus).
- Willingness to travel extensively and adapt to varying work schedules.



Join our team and work on the future of sorting technologies! For more information and to apply, contact us. We look forward to hearing from you.

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## What can we offer you?

- Based on your knowledge and talent, a competitive salary (based on 40 hours)
- Exposure to cutting-edge technology and global projects
- Opportunities for professional growth and career advancement

## Who are we?

We, EAE Solutions, are a major player in the intralogistics (material handling) and graphics market. Active worldwide as a supplier of high-quality and innovative optical measurement and control systems, complex control systems and warehouse integrations at all levels.

The head office is located in Oosterhout. Part of the team is based in Ahrensburg (DE).

With the help of our international offices and network of agents, we ensure a global sales area.

An informal working atmosphere, short communication lines, open-door policy and attention to development and innovation are our core values. Located in beautiful Brabant with its Brabant conviviality. Will you join us for a drink every Friday or join our table football competition? Your 150 global colleagues are waiting for you!

We believe in enterprising and self-confident employees who know what they are good at and do what they like. Because doing what you are good at gives energy and pleasure. People sometimes talk about a family feeling and we are proud of that. We would like to give you a warm welcome. Are you already looking forward to working for us?



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